

BILLING

Billing Information

Anderson Heart, PC is committed to providing you with the best possible service. Our goal is to assist you throughout the medical billing process. Our billing office will file your primary and secondary insurance claims as a courtesy to you. It is essential that you provide us with accurate and complete insurance information. To do this you should bring your current insurance cards with you to each visit and notify the office of any changes to your address, phone number, employment, insurance, etc. We work with most insurance carriers including Medicare, Most Medicare Advantage Plans, and Medicaid. Regardless of insurance, payment remains your responsibility. If you have any questions about your insurance coverage and benefits please contact your insurance carrier. If you have questions about your account, please contact us at (864) 261-7474.

Billing Policies

Payment at time of service: All co-payments, deductibles, and co-insurance is expected to be paid at time of service. You may pay your bill with cash, personal check, money order or Visa/ MasterCard.

Self-Pay: If you do not have health coverage and will be solely responsible for your bill, please contact our office to make prior arrangements with one of our billing specialist.

Returned Checks: A \$25.00 service charge will be added on all checks returned to our office for non-payment.

Referrals: Some insurance plans require a referral from your primary care physician to obtain services from a specialist, such as a cardiologist. We will work with you and your primary physician to obtain a referral.

Authorizations and Pre-Notification: Obtaining prior authorization for services is not a guarantee of payment of benefits. A prior authorization means that the information given to your insurance company at the time meets medical necessity for the service, but not a guarantee of payment.

Past Due Accounts: If your account becomes over 90 days past due without payment, you will receive a collection letter from our office. You will have 30 days to reply to this collection letter. If you are unable to pay the full amount that is past due you may contact our billing specialist to make payment arrangements on your balance. If you do not reply, please be aware that we will turn your account over to a collection agency .